

Shipping Information

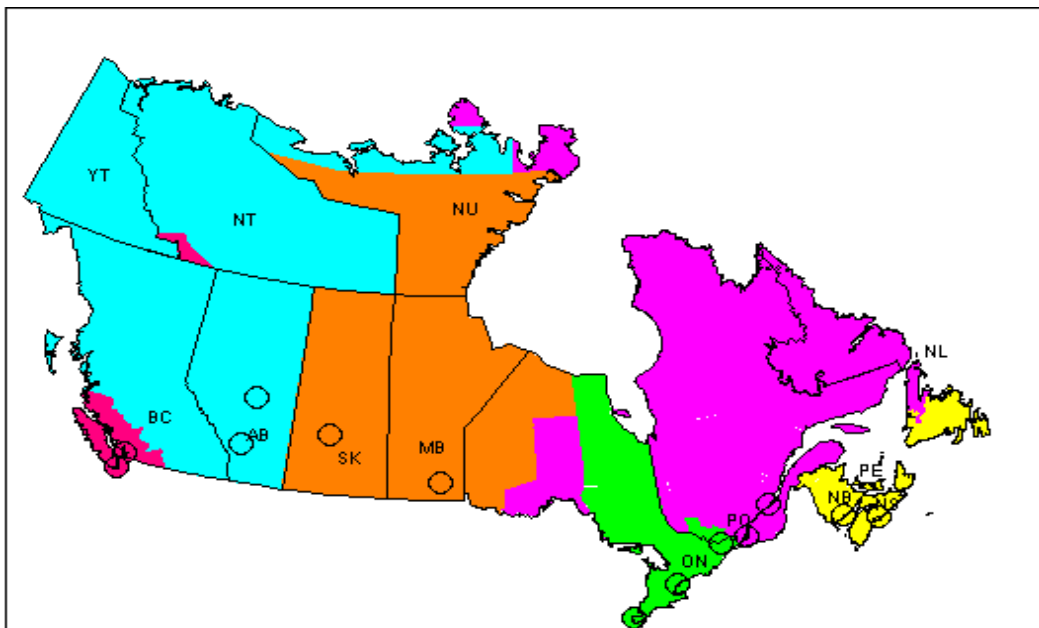
We offer \$12 flat rate next day delivery within Greater Vancouver. Some restrictions applied**.

Default shipping outside of Greater Vancouver is regular Ground unless otherwise requested. Shipping and handling rates are based on order weight and zones. We ship stock orders within 24 hours following the business day your order was received.

Major couriers (UPS or FedEx) delivery service to residential addresses, as well as business addresses. A residential delivery charge applies to shipments to a home or private residence, including a business operating out of a home. We strongly suggest that you inspect your merchandise upon receipt. While we endeavor to ship you a perfect item, unfortunately, freight damage does occur. Should damage occur, inform us immediately so we can issue a claim with our courier. Do not return merchandise without our approval. Save all packaging materials as our courier may ask for an inspection. We are not responsible for carrier's errors.

If by truck, do not refuse or return damaged merchandise to us. Make a damage note on both the driver's copy & your copy, and let the driver sign both copies. Then you can file a claim with the carrier. If concealed damages are found, keep the carton and call the carrier to request an inspection along with an inspection report. We inspect and pack all cartons before shipping, and the carrier is responsible for their safe arrival.

Vantex will be not liable for lost or damaged caused by the courier. The courier companies only cover \$100 each shipment for lost or damaged. For shipment over \$100 invoice value, please let us know if you like to buy extra insurance when ordering.



■ 1 Day ■ 2 Days ■ 3 Days ■ 4 Days ■ 5 Days ■ 6 Days ■ 7+ Days